

## **BOOKING DEPOSIT AND PAYMENT FOR YOUR CHARTER**

Please note, a 30% booking deposit will be required to reserve a booking made from 7 days or more.

A full upfront payment is required if a booking is made within 7 days or less.

Our team will strive to provide a comfortable and pleasant overall experience, however there are a few factors that are not within our control:

- If you suffer from seasickness or motion sickness, you are not entitled to a refund of the entire or any part of your charter.
- Weather conditions may cause your charter to be cancelled. It is the skipper's decision whether a trip should be shortened or refunded when the weather is poor, windy, or wavy. If a trip is cut short due to weather, a partial refund will be given.

Unfortunately, cancellations do occur, therefore you should be aware of the following if this scenario occurs:

### **CANCELLATION DUE TO BAD WEATHER**

If WE decide that the weather is not SAFE or conditions are not safe enough to fish, we will try to reschedule you to another day or another charter company. If there is not a suitable date, a refund will be given subject to confirmation of the situation by us.

### **CANCELLATION POLICY:**

If you cancel your booking, please note the following cancellation policy will apply.

- 5 days or less – 30% cancellation fee will be charged.

All Cancellations must be made in writing either by e-mail or by text. Cancellations by phone alone will not be honored. Cancellations must be in writing in order to clear up any miscommunications or misunderstandings. This policy is to avoid double booking errors or date / time change errors. If you cancel less than 24 hours before your charter date or no show on the day of your charter you will be charged 100% of the charter rate. Please be courteous and give us enough time to re-book the date and we will work with you.

Remember our guys fish a lot of charters throughout the year and are always doing their best to keep all of our customers safe while creating the best fishing experience that they can. Some days the fish just don't bite or customers get sea sick on calm days, please remember the crew is doing the best they can for you.